

TECHNICAL BULLETIN FROM SPECTRA WATERMAKERS

FROM: Technical Support
Spectra Watermakers
20 Mariposa Rd
San Rafael, CA 94903

TO: ALL Spectra Watermakers Distributors

RE: All Systems with a Z-Brane Shipped Prior to 9/04/08

Due to a material defect in the pressure vessel endcaps on machines equipped with Z-Brane system, Spectra Watermakers authorizes it's distributors to exchange the endcaps on these systems for new.

Systems shipped between November 2007 and September 2008 MAY have endcaps made with a material defect that causes the endcaps to rupture and leak. Not all systems will demonstrate this failure.

Should technicians discover issues with the pressure vessel endcaps in the field on these systems they should contact Tech Support at Spectra Watermakers for warranty replacement parts. If a problem is discovered on a machine, then **ALL** of the pressure vessel endcaps should be replaced at once.

This problem is NOT prevalent in all systems and warranty parts should only be supplied to those systems which have experienced failures or are highly suspected to have this issue.

Please contact Tech Support at 415-526-2780 with any questions or concerns regarding this matter.